



Field Office ACE Ambassador Introductions

Greetings from your ACE Field Readiness Coordinator and ACE Ambassadors,

As many of you are aware, ACE continues to be updated with new capabilities. Recently, we transitioned all electronic manifest capabilities from ACS to ACE. The next mandatory date on our horizon is November 1st, when all electronic entry and entry summaries must be filed in ACE.

We would like to share information on our **roles** as ACE Ambassadors, highlight some useful **ACE resources** available to you, prescribe **next steps** to get prepared, and inform you on **how to reach us**.

What do ACE Ambassadors do?

Our primary role is to help prepare the ACE community in transitioning to ACE in advance of the [mandatory dates](#). We are the main points of contact (POCs) for you at the port and the local Trade community, and act as liaisons with the Field Office and ACE Business Office (ABO) on all things ACE.

If you have any ACE questions, or receive any from the Trade, please reach out to us. We are here to help you as your first point of contact!

Available Resources:

Type	For you (CBP):	For the Trade:
First line POCs	ACE Ambassadors under your Field Office (See list on page 2).	
Website	ACE Central	cbp.gov/ace
Email Alerts	CBP ACE Messaging Service (CAMS)	Cargo Systems Messaging Service (CSMS)
Technical Support	Phone: 1-800-927-8729 Email: CBP.technology.service.desk@cbp.dhs.gov	Phone: 1-866-530-4172 Email: ACE.Support@cbp.dhs.gov
General Questions	Email: AskACE@cbp.dhs.gov	

Next Steps:

1. Visit the [ACE Central](#) SharePoint page for the most up-to-date ACE information, including ACE core publications, news, FAQs, training, outreach schedules, webinar recordings, and more.
2. Subscribe to [CBP ACE Messaging Service \(CAMS\)](#) for ACE-related email alerts.
3. Reach out to us at any point with any questions and feedback you have.

Thank you,

Kathleen Bartochowski
ACE Field Readiness Coordinator, Chicago
kathleen.m.bartochowski@cbp.dhs.gov
(312) 542-5751

See next page for ACE Ambassador Contact List. ➡

ACE Ambassador Contact List for Chicago:

Name	Phone	Email	Port
James Putman	(847) 928-3234	james.g.putman@cbp.dhs.gov	Chicago, IL
Kenneth Muellner	(847) 928-6068	kenneth.muellner@cbp.dhs.gov	Chicago, IL & IMM CEE
Robert Ash	(859) 282-6308 x213	robert.ash@cbp.dhs.gov	Cincinnati, OH Erlanger, KY
Lisa Olsen	(440) 891-3824	lisa.m.olsen@cbp.dhs.gov	Cleveland, OH
David Cheezan	(419) 732-4446	david.j.cheezan@cbp.dhs.gov	Toledo, OH
Sarah Falvey	(414) 486-7790 x139	sarah.e.falvey@cbp.dhs.gov	Milwaukee, WI
Gerard Lefever	(414) 486-7790 x129	gerard.k.lefever@cbp.dhs.gov	Milwaukee, WI
Toni Mussa	(414) 486-7790 x134	toni.m.mussa@cbp.dhs.gov	Milwaukee, WI
Jonathan Gauster	(952) 857-3100 x3174	jonathan.p.gauster@cbp.dhs.gov	Minneapolis, MN
Todd Hopps	(612) 725-3689 x1136	todd.e.hopps@cbp.dhs.gov	Minneapolis, MN
Brian Hergott	(612) 725-3424	brian.h.hergott@cbp.dhs.gov	Minneapolis, MN
Emery Harriger	(816) 584-1994	emery.p.harriger@cbp.dhs.gov	St. Louis, MO
Thomas Price	(314) 428-2662 x211	thomas.m.price@cbp.dhs.gov	St. Louis, MO
Yvonne Williams	(314) 428-2662 x205	yvonne.p.williams@cbp.dhs.gov	St. Louis, MO
Channell Dawson	(281) 985-6855	channell.m.dawson@cbp.dhs.gov	Base Metals CEE